Senior Social Care Applications Officer

PAY SCALE	Band 11
CONTRACT TYPE	Permanent
LOCATION	Hybrid / Shropshire Council Head Office in Shrewsbury
CLOSING DATE	6 December 2026

Our vision is - Shropshire living the best life.

Shropshire Council is a unitary authority which serves the rural county of Shropshire. One of the most important things about working here is the knowledge that you're working to help others and the real sense of achievement and purpose that brings.

The people of Shropshire are rightly proud of their county's assets, its natural beauty, its history, its diverse economy, its vibrant culture.

About the role

The role will be responsible for the core line of social care business applications and the team that maintains them, in line with corporate policies and strategies.

This involves providing support, guidance and insight to the operational service teams who utilise the applications, as well as supporting the Digital Services & Applications Manager with wider project needs. You will also represent the organisation in system user groups and forums, sharing knowledge and experience with other local authorities.

This position is responsible for supervising Social Care Application Officers, ICT Applications Trainers and Assistant Social Care Application Officers.

About you

We are looking for a someone with experience of managing complex business applications - preferably those supporting social care - distilling requests and wider business needs into clear requirements and workplans.

This means that you are self-motivated, able to work with colleagues, suppliers, and partners, and can work under pressure and to tight delivery timescales.

For more details of the skills and knowledge we would like you to bring to the role, please refer to the job description and person specification.

Benefits

We value our employees and offer staff rewards and plenty of opportunities for personal development, apprenticeships and career progression including:

- Generous annual leave commencing at 28 days increasing with service to 33 days (pro rata for part time). With additional annual leave purchase policy.
- Access to a benefits platform with a wide range of retail discounts and salary sacrifice schemes (cars, bikes, AVCs)
- Employer contribution Pension Scheme Shropshire County Pension Fund
- Supportive carers and parental policies (maternity, paternity, adoption leave, special leave)
- Many opportunities for flexible and agile working, we offer a hybrid model of working to promote flexible working around personal and family commitments.
- Access to counselling and occupational health services
- Staff networks

How to apply

We would love to get to know you more so please email dale.shepherd@shropshire.gov.uk if you would like to discuss this role or our team.

When you are ready to apply, you will need to complete the online application form detailing what you can bring to the role which is outlined within the job description and how you meet the job requirements within the person specification. We look forward to hearing from you!