

BRIDGING OUTREACH WORKER

PAY SCALE	Grade 8 – SCP 19
CONTRACT TYPE	Fixed term contract until 31.03.2029, with the potential to become permanent.
LOCATION	70 Castle Foregate, Shrewsbury, SY1 2EJ
CLOSING DATE	21/10/2026

Our vision is - Shropshire living the best life.

Shropshire Council is a unitary authority which serves the rural county of Shropshire. One of the most important things about working here is the knowledge that you're working to help others and the real sense of achievement and purpose that brings.

The people of Shropshire are rightly proud of their county's assets, its natural beauty, its history, its diverse economy, its vibrant culture.

About the role

As a Bridging Outreach Worker, you will support people experiencing homelessness or at risk of, who have substance use needs through assertive, trauma-informed outreach. The role focuses on improving engagement with treatment, reducing rough sleeping and homelessness linked to substance use, and supporting positive recovery outcomes.

You will hold a caseload and build trusted relationships to deliver pre-treatment, motivational and harm-reduction interventions. The role involves working across the county and closely with drug and alcohol services, housing, health services and partner agencies, contributing to multi-agency working and coordinated risk management alongside the Rough Sleeper Outreach Team. You will also support outreach activity delivered through the RESET outreach van, helping to take services and engagement opportunities directly into communities.

About you

We're looking for someone who can build positive, trusting relationships with people facing complex challenges. You'll bring a compassionate and supportive approach, feel confident working independently as well as alongside others, and be comfortable using trauma informed and reflective practice. Experience in homelessness, substance use, mental health or similar support settings would be welcomed.

This role involves working collaboratively with partner organisations, being flexible across the county (including occasional evenings and weekends), and sharing our commitment to safeguarding, harm reduction and person-centred support.

Benefits

We value our employees and offer staff rewards and plenty of opportunities for personal development, apprenticeships and career progression including:

- Generous annual leave commencing at 28 days increasing with service to 33 days (pro rata for part time). With additional annual leave purchase policy.
- Access to a benefits platform with a wide range of retail discounts and salary sacrifice schemes (cars, bikes, AVCs)
- Employer contribution Pension Scheme [Shropshire County Pension Fund](#)
- Supportive carers and parental policies (maternity, paternity, adoption leave, special leave)
- Many opportunities for flexible and agile working, we offer a hybrid model of working to promote flexible working around personal and family commitments.
- Access to counselling and occupational health services
- Staff networks

How to apply

We would love to get to know you more so please email us if you would like to discuss this role or our team. You can contact us on hayley.thomas.brown@shropshire.gov.uk or daniel.jeffreys@shropshire.gov.uk

When you are ready to apply, you will need to complete the online application form detailing what you can bring to the role which is outlined within the job description and how you meet the job requirements within the person specification. We look forward to hearing from you!