OUTREACH / INREACH SUPPORT WORKER

PAY SCALE	**Grade 8 – SCP 19 - 22**
CONTRACT TYPE	**Fixed Term until 31/03/2029**
LOCATION	**70 Castle Foregate, Shrewsbury, SY1 2EQ** **Remote working across Shropshire**
CLOSING DATE	**2nd December 2026**

Our vision is - Shropshire living the best life.

Shropshire Council is a unitary authority which serves the rural county of Shropshire. One of the most important things about working here is the knowledge that you're working to help others and the real sense of achievement and purpose that brings.

The people of Shropshire are rightly proud of their county's assets, its natural beauty, its history, its diverse economy, its vibrant culture.

About the role

We are looking for a motivated and compassionate Inreach/Outreach Support Worker to join Shropshire Council's Rough Sleeper Team. You will work directly with people sleeping rough across the county, carrying out early morning outreach and providing ongoing support to people moving into accommodation.

You will help individuals overcome barriers, access appropriate services and work towards maintaining safe and stable accommodation. Working closely with housing teams, commissioned services and partner agencies, you will provide coordinated, person-centred support to people with complex needs.

About you

You will be compassionate, approachable and resilient, with the ability to build trust with people who may have complex needs or find it difficult to engage with services.

You will take a flexible, person-centred and non-judgemental approach, with good communication and problem-solving skills. You will be confident working independently in the community, including early mornings, while also working effectively with colleagues and partner agencies.

Benefits

We value our employees and offer staff rewards and plenty of opportunities for personal development, apprenticeships and career progression including:

- Generous annual leave commencing at 28 days increasing with service to 33 days (pro rata for part time). With additional annual leave purchase policy.
- Access to a benefits platform with a wide range of retail discounts and salary sacrifice schemes (cars, bikes, AVCs)
- Employer contribution Pension Scheme Shropshire County Pension Fund
- Supportive carers and parental policies (maternity, paternity, adoption leave, special leave)
- Many opportunities for flexible and agile working, we offer a hybrid model of working to promote flexible working around personal and family commitments.
- Access to counselling and occupational health services
- Staff networks

How to apply

We'd love to hear from you. For an informal chat about the role, please contact Hayley Thomas Brown at hayley.thomas.brown@shropshire.gov.uk.

When you are ready to apply, you will need to complete the online application form detailing what you can bring to the role which is outlined within the job description and how you meet the job requirements within the person specification. We look forward to hearing from you!