

PUBLIC TRANSPORT DEVELOPMENT COORDINATOR

PAY SCALE	Grade 10, SCP 26
CONTRACT TYPE	Fixed Term – 3 years (36 months)
LOCATION	Hybrid – Working from home and Longden Road Depot, Shrewsbury
CLOSING DATE	Friday 6th November 2026

Our vision is - Shropshire living the best life.

Shropshire Council is a unitary authority which serves the rural county of Shropshire. One of the most important things about working here is the knowledge that you're working to help others and the real sense of achievement and purpose that brings.

The people of Shropshire are rightly proud of their county's assets, its natural beauty, its history, its diverse economy, its vibrant culture.

About the role

Join Shropshire Council's Passenger Transport Group and play a leading role in shaping the future of public transport across one of England's largest rural counties. The team delivers a wide range of transport services, including local bus services, Demand Responsive Transport (DRT), school and college transport, helping connect communities to employment, education, healthcare and essential services.

As Public Transport Development Coordinator, you will lead the development and continuous improvement of Shropshire's supported local bus network. Working closely with transport operators, elected Members, communities and internal teams, you will design and review bus services, analyse performance data, develop innovative transport solutions and oversee the implementation of network changes that deliver real benefits for residents.

This is an exciting opportunity for a motivated professional who enjoys turning strategic objectives into practical service improvements. You will join a supportive and collaborative team where innovation, partnership working and continuous improvement are actively encouraged.

About you

We are looking for an experienced and analytical professional with a background in transport, logistics, service planning or public service delivery. You will have experience of developing or improving services, analysing performance data and using evidence to support decision-making.

You will be a confident communicator with strong stakeholder management skills, capable of building productive relationships with operators, partners and colleagues to deliver successful outcomes. Experience of leading projects, implementing service changes and coordinating teams or staff is essential.

You will be organised, proactive and able to manage competing priorities while maintaining a strong focus on customer outcomes, value for money and continuous improvement. Knowledge of local bus services, Demand Responsive Transport or local authority transport services would be advantageous but is not essential.

Benefits

We value our employees and offer staff rewards and plenty of opportunities for personal development, apprenticeships and career progression including:

- Generous annual leave commencing at 28 days increasing with service to 33 days (pro rata for part time). With additional annual leave purchase policy.
- Access to a benefits platform with a wide range of retail discounts and salary sacrifice schemes (cars, bikes, AVCs)
- Employer contribution Pension Scheme [Shropshire County Pension Fund](#)
- Supportive carers and parental policies (maternity, paternity, adoption leave, special leave)
- Many opportunities for flexible and agile working, we offer a hybrid model of working to promote flexible working around personal and family commitments.
- Access to counselling and occupational health services
- Staff networks

How to apply

We would love to get to know you more so please give us a call if you would like to discuss this role or our team. You can contact us by emailing richard.davies@shropshire.gov.uk

When you are ready to apply, you will need to complete the online application form detailing what you can bring to the role which is outlined within the job description and how you meet the job requirements within the person specification. We look forward to hearing from you!